

The 10-Year Results Plan to END HOMELESSNESS

is a substantial undertaking that will necessitate a commitment from our local and state elected officials, human service providers, the private sector, faith based entities, and residents from throughout our city and county to be successful.

GET INVOLVED!

Public Sector

- Expedite review process, reduction of development fees, and other programs to Reduce Regulatory Barriers to develop affordable housing.
- Develop a Receivership Program to improve and maintain vacant, substandard properties.
- Develop incentives that encourage for-profit developers to build affordable housing.

- Design case management strategies targeted to homeless individuals including preventative care, medication management and coordination of support services, such as transportation to medical appointments.

collaboration with multiple community resources to achieve effective partnerships.

- Provide scholarships earmarked for continuing education for homeless or formerly homeless children.
- Provide transportation services to facilitate employment and access to critical service needs.

Business Community

- Be open to consideration of hiring this special population.
- Review hiring screening policies and create a pilot program to hire formerly homeless people.
- Consider offering a livable wage.

Financial Institutions

- Provide financial literacy education to residents of emergency shelters and transitional housing programs.
- Establish Individual Development Accounts (IDAs) to allow low income families to save for a first home.
- Provide financial support for homebuilders to build permanent housing projects for people at risk of homelessness.

Civic and Professional Groups

- Serve as advocates on behalf of those who are homeless or at risk of becoming homeless and help educate the public.
- Collaborate and coordinate advocacy and community education efforts with similar groups.
- Create programs that provide mentoring, tutoring and training necessary for acquiring skills for success in residing in permanent housing situations.

Faith-based Institutions

- Increase volunteerism in coordination/

Acknowledgements

LEADERSHIP

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Mayor, City of Durham

Ellen Reckhow
Chair, Durham County Board of Commissioners

Craig Chancellor
President, Triangle United Way

Peter Anlyan
Carolyn I. Thornton
Co-chairs

MANAGEMENT ADVISORY TEAM

Terry Allebaugh	Heidi Duer
Sharon S. Hirsch	Stan Holt
Reginald J. Johnson, Esq.	Katherine Simmons
Ruth Peebles, Project Manager	

PUBLIC RELATIONS COMMITTEE

Monica Barnes	Kerrenda T. Crandol
Deborah Craig-Ray	Scott Gardner
Wil Glenn	Lori Pistor
Beverly Thompson	

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Beth Steenberg	Yvonne Wasilewski

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Libby Guilley	Steve Patti	

For a complete copy of the 10-Year Results Plan to End Homelessness please visit <http://www.endhomelessnessindurham.org/>

If you would like to serve on the 10-Year Results Plan to End Homelessness Results Teams (Prevention, Access, Permanent Housing, Income) call 919-463-5023 or mail to: info@endhomelessnessindurham.org

Special thanks to The Herald-Sun for the printing and distribution of this insert.

DURHAM'S

10

Year Results Plan to End HOMELESSNESS

Ensuring All Residents Have a Place to Call Home

Dear Friends,

The City and County of Durham and the Triangle United Way made an unprecedented commitment to end homelessness with the adoption of the 10-Year Results Plan to End Homelessness. The plan promises to end homelessness by 2016. The move joins Durham with over 200 cities across the nation committed to ending homelessness in their community.

Although the homeless population in Durham is growing, solving the homeless problem in Durham is certainly possible. The plan will move the city and county from simply managing homelessness through temporary and reactionary solutions to actively preventing and eliminating homelessness. Some of the key strategies include:

- Providing permanent supportive housing
- Providing comprehensive services that respond to the health and behavioral health care needs of the homeless
- Providing services that foster economic stability
- Providing a broad system of services that are seamlessly coordinated
- Implementing a system wide data collection and evaluation process

The 10-Year Results Plan to End Homelessness is based on the philosophy and format of Durham's Results Based Accountability Initiative. This initiative is a unified commitment to improving outcomes for children, families, and the Durham community as a whole. The plan is one strategy to

help ensure that every citizen in Durham has access to adequate, safe, and affordable housing. The 10-Year Plan also incorporates Durham County's award-winning System of Care model—which is a integrated network of community services and resources supported by active teamwork among families, professionals and the community. Finally, the plan uses, and builds on the existing resources of various service agencies by reinvesting and redirecting current resources including the Community Assistance Database/Homeless Management Information System developed by the County.

Achieving the 10-Year Results Plan outcomes will require ongoing involvement and participation of partner agencies for the entire 10 years. We would like to thank the 90 plus members of the Steering Committee and countless volunteers laying

the foundation for the plan. We also encourage everyone across our community to get involved with this plan so that every resident of Durham will have a place to call home.

Carolyn I. Thornton • Co-Chair
Peter Anlyan • Co-Chair

Join us at the **A Place to Call Home Forum** for the unveiling of the plan on June 22 from 7-8:30 p.m. at the **St. Philip's Episcopal Church**.
(403 East Main Street in Durham)



End Homelessness in Durham



Face of HOMELESSNESS

in Durham



"I think that it is a noble undertaking that the city is trying to end homelessness. I believe that if Americans were truly committed to ending homelessness, we already would have."

-From Homeless Persons Focus Groups

"It's a lot of people who are really mentally ill. They really don't know how to live; they just letting them slide through the cracks. You have an illness, a sickness. They just not able to work, walk off the job, go to the house, you know...it's bad. Falling through the cracks."

-From Homeless Persons Focus Groups

The Numbers

In a year, over 2,500 different people are homeless in Durham.

The 2006 Point-in-Time count found 502 homeless people living in shelters and on the streets of Durham.

- 460 people staying in temporary shelter
- 42 people without shelter
- 115 families
- 64 children
- 387 individuals
- 80 individuals with a history of domestic violence*
- 157 chronically homeless people*
- 317 with substance abuse problem*
- 82 veterans*
- 151 individuals with mental illness*

*Does not include individuals living on the streets

Characteristics of Homeless Individuals

- 21% are veterans
- Over 30% have severe and persistent mental illness
- 54% suffer from chronic substance abuse and addiction.
- 18% are dually diagnosed (multiple disabilities, most often a mental illness and substance abuse problem).
- 31% are chronically homeless (homelessness for over a year, or repeated incidences of homelessness) compared with a national average around 10%.

Characteristics of Families Who Are Homeless

- Individuals in families make up 24% of the homeless population
- 13% of all the homeless families have a chronic substance abuser as part of the family
- 11% of those who are homeless in families are homeless because of domestic violence

The following outcomes and strategies are the result of the community planning process:

OUTCOME 1: Homeless people will have access to permanent, affordable housing.

Strategy 1: Build 150 Units of permanent supportive housing for homeless individuals with a disabling condition at an average rate of 15 units per year. (This strategy supports one of the 2005 City and County approved 5-Year Consolidated Plan goals.)

Strategy 2: Target and secure housing options for remaining 237 units needed for homeless individuals.

Strategy 3: Develop at least 38 units for families reflecting 115 individuals (2006 Point-in-Time Count).

Strategy 4: Encourage and promote the creation of affordable, rental housing for populations at risk of homelessness (Spending 30% or more on housing).

OUTCOME 2: Those who become homeless are able to access needed services so they can be re-housed in permanent housing as soon as possible.

Strategy 1: Develop sufficient resources to assess, evaluate and move homeless people from emergency shelters to transitional or permanent housing.

Strategy 2: Create a system of care that rapidly moves homeless people through a continuum of housing services (emergency shelter and transitional housing) to permanent housing.

Strategy 3: Create interim housing for unaccompanied homeless youth.

Strategy 4: Define a community standard for discharge planning to a system of care, which identifies a primary support person and/or agency.

Strategy 5: Implement a Housing First/Housing Plus project that targets mentally ill persons who are chronically homeless.

Outcome 3: Homeless people will have the income necessary to obtain and sustain permanent housing.

Strategy 1: Design and implement a credentialing process to document skills for employment through partnerships with the workforce development community.

Strategy 2: Strengthen faith-based partnerships to serve more homeless people.

Strategy 3: Coordinate and integrate existing job placement and job training programs serving the homeless. Incorporate 10-Year Results Plan strategies in the Economic Development Strategic Plan.

Strategy 4: Create a business/micro enterprise model designed to employ and train those difficult to place in mainstream employment.

Strategy 5: Implement financial education programs to build the capacity of financial programs that serve homeless individuals.

Strategy 6: Support SSI applications where appropriate.

Strategy 7: Pilot an employer-sponsored homeownership savings program.

Outcome 4: Individuals and families the most at risk of homelessness maintain permanent housing through comprehensive prevention activities.

Strategy 1: Increase funding available for emergency rental and utility assistance.

Strategy 2: Assure that case-management and supportive services including referrals to System of Care accompany emergency assistance.

Strategy 3: Develop a communication and education plan to disseminate information for key organizations that are positioned to interact with families and individuals who are at-risk of homelessness.



Durham's Results Based Accountability Outcome: All Durham's citizens are healthy.

Strategy: Develop the health service infrastructure to holistically support homeless individuals.

Durham's Results Based Accountability Outcome: Children are ready for and succeeding in school.

Strategy: Ensure that the current System of Care includes homeless children and ensures that homeless children are ready for and succeeding in school.

Evaluation/Database Development

Strategy 1: Design a common consent form that allows appropriate levels for sharing client information.

Evaluation/Database Development

Strategy 2: Develop indicators and tracking mechanisms for CADB/HMIS user agencies allows us to measure their impact on homelessness.

Evaluation/Database Development

Strategy 3: Improve the technical capacity of all agencies involved in the web-based system.

Evaluation/Database Development

Strategy 4: Make the database available to other community groups that might serve as entry points i.e., congregations.

Evaluation/Database Development

Strategy 5: Connect CADB/HMIS to the System of Care's community resource website and build the site to include more resources for homeless people.

Public Education Strategy:

Everyone in Durham will have information on how to refer homeless people to temporary housing and supportive services.

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Business Community

- Be open to consideration of hiring this special population.
- Review hiring screening policies and create a pilot program to hire formerly homeless people.
- Consider offering a livable wage.

Educational Institutions

- Conduct community forums and educational seminars.
- Offer classes to educate the public about the homelessness issue.
- Develop volunteer teams to undertake projects such as tutoring or recreating with homeless children or landscaping homeless facilities.

Health Care Institutions

- Develop substance abuse in-patient and out-patient treatment programs targeted to homeless individuals.
- Participate in the development and implementation of a community standard for discharge planning that allows those discharged from health care institutions to obtain and maintain permanent housing.

- Design case management strategies targeted to homeless individuals including preventative care, medication management and coordination of support services, such as transportation to medical appointments.

Financial Institutions

- Provide financial literacy education to residents of emergency shelters and transitional housing programs.
- Establish Individual Development Accounts (IDA's) to allow low income families to save for a first home.
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Faith-based Institutions

- Increase volunteerism in coordination/

collaboration with multiple community resources to achieve effective partnerships.

- Provide scholarships earmarked for continuing education for homeless or formerly homeless children.
- Provide transportation services to facilitate employment and access to critical service needs.

Individuals

- Adopt a family or household.
- Become volunteer role model.
- Become involved with local neighborhood associations and civic groups and support their advocacy efforts and work to address housing needs.

Nonprofit Service Providers

- Assure that case-management and supportive services accompany emergency assistance.
- Develop a communication and education plan to disseminate information for key organizations that are positioned to interact with families and individuals who are at-risk of homelessness.
- Develop a community standard for discharge planning to a system of care that leads to the identification of a primary support person and/or agency.

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